

Return Policy Pretty Plastic Tiles

Pretty Plastic contributes to a circular economy where waste does not exist and raw materials are used over and over again. No use of virgin materials, no downcycling. Our tiles are used in various projects (inter)nationally and in order to close the loop, we need you! Refer to the details of returning, reusing and upcycling Pretty Plastic tiles in this Return Policy.

Returning

Returning the tiles is easy. Whether you are returning the tiles prior they are used (in case of over-ordering or any visible defects or shortcomings) or after useful life, Pretty Plastic aims to simplify the entire process:

- Our tiles are designed to be easy to disassemble, details are to be found in the Instruction Manual.
- Details on how to return the tiles are provided on our website, product sheets and on our tiles. Each tile is imprinted with the text "return to prettyplastic.nl" aiming to ensure the tiles are returned to our facilities, which makes it possible for recovery of the tiles and thus reduces waste generation and downcycling – Refer to Annex A
- Tiles can be returned to our two locations in the Netherlands: 1. Headquarters in Amsterdam (for small quantities) and 2. Production location in Heeswijk-Dinther (for large quantities) Refer to Annex B

Pretty Plastic ensures to reuse and upcycle the returned tiles allowing the material to be recovered and reused, rather than being discarded as waste. This helps to conserve resources, reduce waste, and reduce the overall environmental impact of the product.

Reusing

By returning the tiles to Pretty Plastic, you help to close the loop on the life cycle of the product as the material is continuously reused instead of being discarded and incinerated or sent to a landfill. Depending on the rationale for returning the tiles there are multiple options to reuse the tiles and/or materials.

- Process if the tile is not used: After the tiles have been returned to our facilities we determine the quality of the tiles. If there are no visible defects or shortcomings, the tile can be reused directly for other projects. Such tiles are included in Pretty Plastic's inventory and are made available for new purchase orders.
- Process if the tile is used: Pretty Plastic is not a one stop shop, we believe in cradle to cradle. After our product is discarded it can be brought back into our system and will be used as raw material in the machine. Refer to the process of upcycling

below. Pretty Plastic b.v. Karperweg 41 1075 LB Amsterdam

+31 (0)20 2 374 993 info@prettyplastic.nl www.prettyplastic.nl By accepting returns, Pretty Plastic is contributing to the conservation of natural resources and reducing waste.

Upcycling

The returned tiles (and pre-consumer recyclate) is collected and stored at our production facility. Consequently the materials are shredded and used directly as raw material input for creating new tiles. Due to the lasting properties of recycled PVC, the materials can be reused up to eight times with no compromise to the quality of the material. The only addition in the process of shredding and producing a new tile is pigment.



Annex A Details on how to return

Link to website: <u>https://www.prettyplastic.nl/faq</u> Product imprint



Annex B Return locations

Production location Pretty Plastic (for returning large quantities)

Jpi Polymers B.V.

Retselseweg 11a

5473 HC Heeswijk Dinther



Headquarters Pretty Plastic (for returning small quantities)

Pretty Plastic B.V. Karperweg 41 1075 LB Amsterdam

